

TERMS AND CONDITIONS.....

NOTE: PLEASE TICK RELEVANT BOX

- ITEM SENT AS A GIFT NOT FOR SALE
- ITEM BEIN SENT FOR REPAIRS/TO BE RETURNED
- ITEM BEING SENT FOR SALE
- ITEM SENT AS A SAMPLE, NOTE FOR SALE

- ❖ The amount paid to Karima is only for shipping from port to port unless specify otherwise. Customers are responsible for all charges and fees at the destination port including customs duty and fees. When the container arrives at the destination, Karima pays the initial port charges on behalf of all interest parties (customers) to expedite the process. Because this and all charges at the port are customers responsibility. Karima will fairly divide the total charges among the number of vehicles and a one lot items for the interest parties (customers) to reimburse Karima. These have to be paid before customer will receive a copy of the bill of lading to pay the rest of the duty to clear their car(s), this charge will be included in the total charge they will pay to clear their car/s.
- ❖ Karima will make only one attempt to deliver any packages, after that the customer is responsible to make arrangement to pick up any

- ❖ **RETURN CHECKS:** Customers are responsible for any return check, bank fees plus \$25.00. Late penalty to be paid to Karima. Payments are due immediately, when cars/packages are dropped off or picked up. In an event when a customers did not make full payment of any service rendered by Karima, we reserve the right to use any means within law to collect payments including selling the defaulted customer and vise versa customer will still own Karima if the car/package(s) did not cover the full debt.
- ❖ We urge customer to pick-up- their car/goods as soon as possible to avoid further storage fees.
- ❖ In order to release any packages/goods to the consignee we will require photo ID. Customers that want Karima to deliver their packages/goods to a different location should expect to receive it within 20 business days for container arrival.
- ❖ **STORAGE:** Customers that pay their shipping charges within a week after their package is delivered to our warehouse will not pay any storage fee.
- ❖ Undelivered packages will be stored in our warehouse in Ghana. Any packages that are not picked up within 10 days, there will be a storage charge. If the customer wants to redeliver, an additional charge will apply. Our current storage charge is GH 5.00 per item per day. Items are going to be put on auction at Karima Enterprise if it should exceed four weeks at our storage without picking up.
- ❖ Customs duties, storage charges, taxes, fees and transportation cost from the port to consignee

packages from our ware-house. If we did not receive full payment after the packages arrive at Ghana, customer has to come to our warehouse to make a payment and pick up his/her packages.

- ❖ For Barrels: The amount paid for each barrel includes duty for personal effect ONLY, if your packages are for business (EG. One item in large quantity or customs determines) your package(s) to be for business purposes) you will be fully responsible for the duty and fees.
- ❖ If you include any banned in your package. Any charge or cost resulting from that will be your responsibility.
- ❖ **PAYMENT METHODS:** We accept cash, money order, credit/debit card and checks form of payment.
- ❖ **FOR CONTAINERS:** Our charge for ordering and processing document for a container is \$500.00. This includes handling your paper work until you receive our bill of lading. Loading charges will depend on how many cars/items are to be loaded. Full payment must be received within 14days before the E.T.A of the container.
- ❖ The company will inform customers by phone, text, email immediately the items/cars are loaded in the container with the tracking information. We urge our customer to back the ship.

location are customer's responsibility. No exceptions unless indicated in writing. Towing transportation cost to loading place is customer's responsibility unless stated otherwise in writing. No customers are permitted into the container during loading.

- ❖ **DISCLAIMER:** In case of lost, stolen and damage, Karima Enterprise will only be responsible to compensate customers for maximum of 2x shipping charge paid to the company by the customers or \$200.00 which ever is the lower amount. Customer(s) agree to all terms and condition of the main carriers/shipping lines or any other company or persons Karima Enterprise is affiliated with to render services to the customer(s).

INSURANCE

- ❖ The company will not be liable in case of any loss caused by natural disaster. For the customer's protection, Karima Enterprise offers full coverage insurance. This insurance covers the full fair market value of the packages/goods. The cost of this insurance is 5% of the fair market value of the customer's package(s)/goods. There are some terms and conditions for the policy. First a los/damage form must be filled. Then investigations the packages(s) will be replace or paid in full.