

## TERMS AND CONDITON

- ❖ The amount paid to Karima Shipping Enterprise Inc is only for shipping from port to port unless specify otherwise. Customers are responsible for all charges and fees at the destination port including customs duty and fees. When the container arrives at the destination, Karima Shipping Enterprise Inc pays the initial port charges on behalf of all interest parties (customers) to expedite the process. Because this and all charges at the port are customers responsibility. Karima Shipping Enterprise Inc. Will fairly divide the total charges among the number of vehicles and one lot of personal effect for the interest parties (customers) to reimburse. Karima Shipping Enterprise Inc. These have to be paid before customer will receive a copy of the bill of lading to pay the rest of the duty to clear their car(s), this charge will be included in the total charge they will pay to clear their car/s.
  - ❖ If we did not receive full payment after the packages arrive at Ghana, customer has to come to our office to make a full payment before the packages will be delivered.
  - ❖ For Barrels: The amount paid for each barrel includes duty for personal effect ONLY, if your packages are for business, meaning One item in large quantity or customs determines your package(s) to be for business purposes, you will be fully responsible for the duty and fees.
  - ❖ If you include any banned items in your package, any charge or cost resulting from that will be your responsibility.
  - ❖ **PAYMENT METHODS:** We accept cash, money order, credit/debit card and check as a form of payment.
  - ❖ **FOR CONTAINERS:** Our charge for ordering and processing document for a container is \$500.00. This includes handling your paper work until you receive our bill of lading. Loading charges will depend on how many cars/items are to be loaded. Full payment must be received within 14days before the E.T.A of the container.
  - ❖ Immediately the container sealed the company will post the details on our website including Estimated Time of Arrival (E.TA) which will enable customer to track on their items.
  - ❖ **RETURN CHECKS:** Customers are responsible for any return check, bank fees plus \$25.00. Late penalty to be paid to Karima Shipping Enterprise Inc.
  - ❖ Payments are due immediately, when cars/packages are dropped off or picked up. In an event when a customers did not make full payment of any service rendered by Karima Shipping Enterprise Inc., we reserve the right to use any means within law to collect payments including selling the defaulted customer items/packages and same to customer who still owes Karima Shipping Enterprise Inc. if the car/package(s) did not cover the full debt.
  - ❖ We urge customer to make full payment for their car/goods as soon as possible to avoid further storage fees.
  - ❖ In order to release any packages/goods to the consignee we will require photo ID or bio-data of passport. We urge customers to inform their consignee to inspect their packages/goods before the delivering team leaves the premises and if you did not do that the customer cannot lodge a complaint on the missing items.
  - ❖ **STORAGE:** Customers that pay their shipping charges within a week after their package is delivered to our warehouse will not pay any storage fee. Undelivered packages will be stored in our warehouse in Ghana. Any packages that are not pay within 10 days will attract a storage fee. Our current storage charge is GH 5.00 per item per day. Items are going to be put on auction at Karima Shipping Enterprise Inc. if it should exceed four weeks at our storage without payment.
  - ❖ Customer who has vehicles in the container has to make sure their representative is at the port before the container is open. Karima Shipping Enterprise Inc. Will not be responsible for lost items/packages in your vehicle at the port.
  - ❖ Customs duties, storage charges, taxes, fees and transportation cost from the port to consignee location are customer's responsibility. No exceptions unless indicated in writing. Towing transportation cost to loading place is customer's responsibility unless stated otherwise in writing. No customers are permitted into the container during loading.
  - ❖ **DISCLAIMER:** In case of lost, stolen or damage car/packages, Karima Shipping Enterprise Inc. will only be responsible to compensate customers for maximum of 2x shipping charge paid to the company by the customers or \$200.00 which ever is the lower amount. Customer(s) agree to all terms and condition of the main carriers/shipping lines or any other company or persons Karima Shipping Enterprise Inc. is affiliated with to render services to the customer(s).
- INSURANCE**
- ❖ The company will not be liable in case of any loss caused by natural disaster. For the customer's protection, Karima Shipping Enterprise Inc. offers full coverage insurance. This insurance covers the full fair market value of the packages/goods. The cost of this insurance is 5% of the fair market value of the customer's package(s)/goods. There are some terms and conditions for the policy. First a lost/damage form must be filled. Then investigations will continue if the items/packages will be refund.

I have read and accepted the conditions attached.

**Signature**.....

**Name**.....

**Date**.....

